

Public Health Council of the Upper Valley

Partner Meeting

June 16, 2023

Attendees: See list of attendees at end of document.

Panel: On the Priority of Cost of Health Care Services, Health Insurance, and Dental Care

Addressing Access and Cost of Health and Dental Care

- Sally Kraft, Dartmouth Health, Population Health
 - o Access = affordable, available, accessible, accommodating, acceptable
 - o Our use of health care services is not that much different than other countries, but our prices are much higher
 - o Dartmouth Health provides large amounts of subsidized and uncompensated care
 - o Age of existing primary care workforce is high so we are losing more and more PCP's
 - o DH built new patient tower to increase capacity/beds to treat patients that need tertiary care
 - o Invest in bringing services into the community by creating partnerships
 - o Asking more social determinants of health screener questions to address whole person needs
- Mike Samson, Mascoma Health Center (Presentation Slides available)
 - o Becoming a FQHC by joining with Health First, an established FQHC based in Franklin
 - o Re-opening dental clinic Sept 1
 - o Opening MAT by end of the year
 - o Starting behavioral health and pharmacy by end of the year
- Liz Swanton, Alice Peck Day Memorial Hospital & Upper Valley Smiles Program (Presentation Slides available)
 - o Brings dental care into the schools, no charge to families
 - o Sees kids without regular dental care – 47% had a cavity

Community-Based Supports and Navigation

- Kristin Barnum, Community Nurse Connection
 - o Advocating for and supporting community nurse programs in communities across the region. For more details and to locate current community nurse programs: [Community Nurse Connection](#)
 - o Encourages people to advocate for community nurse programs in more towns.
- Lynne Goodwin, Lebanon Human Services
 - o Helping residents with complex needs. Supporting residents to connect to services and it's challenging to find the resources.
 - o Credits Community Nurse & Mobile Integrated Health Program with adding important resources.
- Mark Boutwell, Senior Solutions
 - o Serves southern VT
 - o Care coordination, long term care case management
 - o Working with hospital discharge teams to bridge care
 - o Wants to be a resource for more organizations and partners. Contact him with questions and ideas.

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WRJ BIPOC & LGBTQIA2S+ Storytelling for Health Equity (Report slides available.)

- M. Murphy Barney, MPH, UVCHEP Community Grantee
 - o Discusses project to collect stories of marginalized people in our communities regarding their experiences with the health care system. The storytelling sessions were facilitated, analyzed for themes and presented in a summary report.

Discussion Period

Challenges:

- Financial challenges due to staffing costs (especially traveling staff)
- Significant underfunding of care
- Helping residents with Medicaid applications
- Transportation

Working well:

- Telehealth, but still a lot to sort out

How can we help?

- Learning and partnerships

Next PHC Partner Meeting

On the Priority of Child Wellbeing

August 18, 2023

9:00 to 11:00 am

Location: Lebanon (SAU 88) School District Office Auditorium, 20 Seminary Hill, West Lebanon, NH

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Sticky Notes for Evaluation & Input:

How did this meeting format work for you?

- No comments

What are our greatest challenges for improving access to health services?

- RE: Allocation of Funding to Care – Community Integration
- More community health workers and non-credentialed workers!
- Need to shift from paying for every medical service (this incentivizes illness) to paying for keeping people well... and avoid excessive and unnecessary care.

What is working well?

- No comments

How can we meet the needs of traditionally marginalized and underserved groups of people?

- Creating more opportunities for people with lived experience to be at the table.
- Develop consistent space/time for networks to tackle in a collaborative way.
- Reach out and motivate.

What opportunities exist for collaboration and coordination?

- 25 organizations and all need money. Individuals may need 5 of the 25.

What should we strive to achieve in the Upper Valley by December 2025?

- Don't let the insurance companies off the hook. That's where the money is.

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PHC Partner Meeting, June 16, 2023

Attendees:

Swanton	Elizabeth	APD
Storey	Ruth	CHaD Family Advocacy Board
Harding	Laurie	Community Nurse Connection
Barnum	Kristin	Community Nurse Connection
Kraft	Sally	Dartmouth Health
Brooks	Hanna	DHMC
Chambers	Lauren	DHMC
Smith	Andrea	DHMC
Bailey	Pam	Granite United Way
Baskin	Cara	GUVIST
Goodwin	Lynne	Lebanon Human Services
Samson	Mike	Mascoma Community Health Center
Hunt	Janet	New Futures
Boyle	Bill	PHC Advisory Council
Boutwell	Mark	Senior Solutions
Sullivan	Cherry	Upper Valley Haven
Barney	Murphy	UVCHEP Grantee
Fedrizzi	Rudy	VDH/WRJ
Ross	Kelli	VDH/WRJ/PHEP
Greene	Michelle	West Lebanon CTC

BOLD = Panelist/Speaker