REDCap: Evaluating the Effectiveness of the Community/Parish Nurse

Emily Crow, Courtney Lampert, Emily Martin, and Ashma Shrestha

Colby-Sawyer College Department of Nursing

Introductions

- Senior nursing students from Colby-Sawyer College
 - Nursing Capstone Project

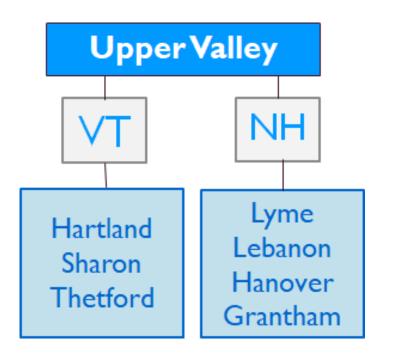
- > Partnered with the UVCNP
 - Focus of this project is demonstrating the effectiveness of the community and parish nurses through the data collected in the new documentation tool REDCap

Objectives

- > To increase awareness and understanding regarding the value of this pilot project in:
 - Managing client information
 - Facilitating the ability to better understand the role of the nurse and outcomes in client care
 - Increasing support for future funding requests
 - Identifying the needs of the Upper Valley frail older adult population

The Upper Valley Community Nursing Project (UVCNP)

UVCNP



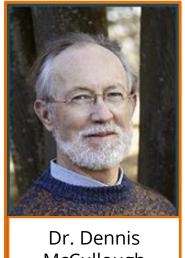
- ➤ Fiscal agent: Public Health Council of the Upper Valley
- Facilitate placement of a nurse in community to address non-acute needs of older adults
- Bridging the gap



Laurie Harding MS, RN



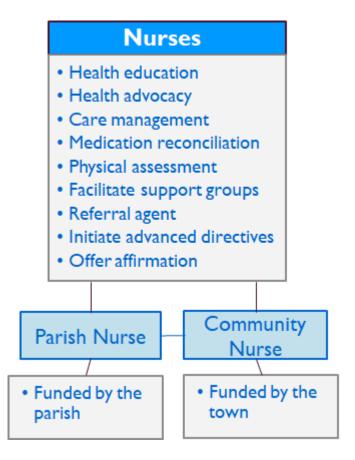
Dr. Bob Rufsvold



McCullough

Care based on **NEED** not reimbursement

Community and Parish Nursing





Aging in Community

- > The vast majority of older adults prefer to age in their own homes
- More comfort and less expense
- Most would prefer to not spend their last days in the hospital
- Difficulty managing
 - Impaired mobility
 - Frailty
 - Risk for falls
 - Polypharmacy
- > Avoid hospitalizations and poor health outcomes

Measuring Effectiveness of the Community/Parish Nurse

- Nurses are funded mainly through grants and donations from towns, community members, and non-profit organizations
- > Prior to August 2017, the nurses had no formal documentation system
 - No way of demonstrating the effectiveness or need for the community nurse
- "Evaluation" piece of the nursing process

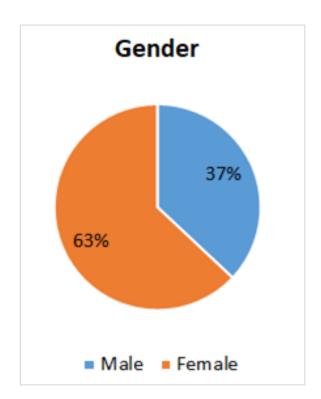


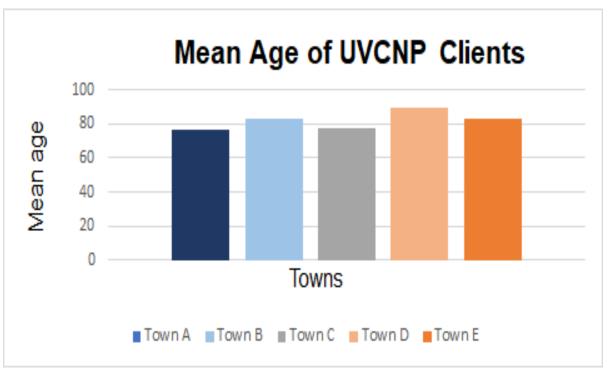
- Electronic documentation tool
- ➤ UVCNP began to utilize REDCap in August 2017
- ➤ Used to gather clinical information to assist the nurse in developing a plan of care for her clients
- Increased funding
 - Increase resources
 - Improved care for a larger percentage of community-dwelling older adults

Communities	Lebanon	Church of Christ Dartmouth College	Lyme Congregational Church	Town of Hanover	Town of Eastman	Town of Thetford	Town of Hartland	Town of Sharon
Providers	Janet Lowell, RN Kappy Scoppettone, Outreach Worker Jane Conklin, MSW	Rita Severinghaus, RN	Ellen Thompson, RN Sharon Morgan, APRN	Doris Yates, RN	Trish Peters, RN	Cindy Grigel, RN	Jill Lloyd, APRN	Sandy Singer, Health Coordinator
Recording Period in RedCap	6 months	6 months	6 months 2 months	0 months (New hire)	4 months	6 months	5 months	0 months (New hire)
RedCap Registered clients	30	27	99	Not started	4	26	12	Not started

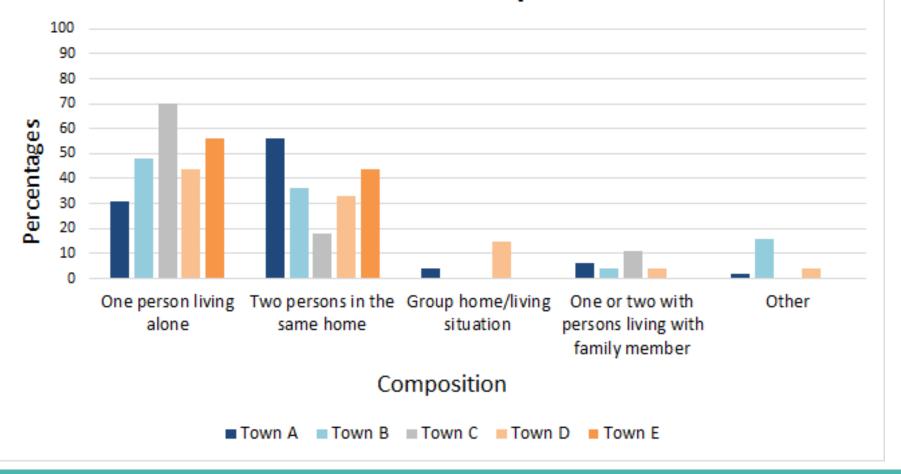
Characteristics of the UVCNP Client Population

Demographics



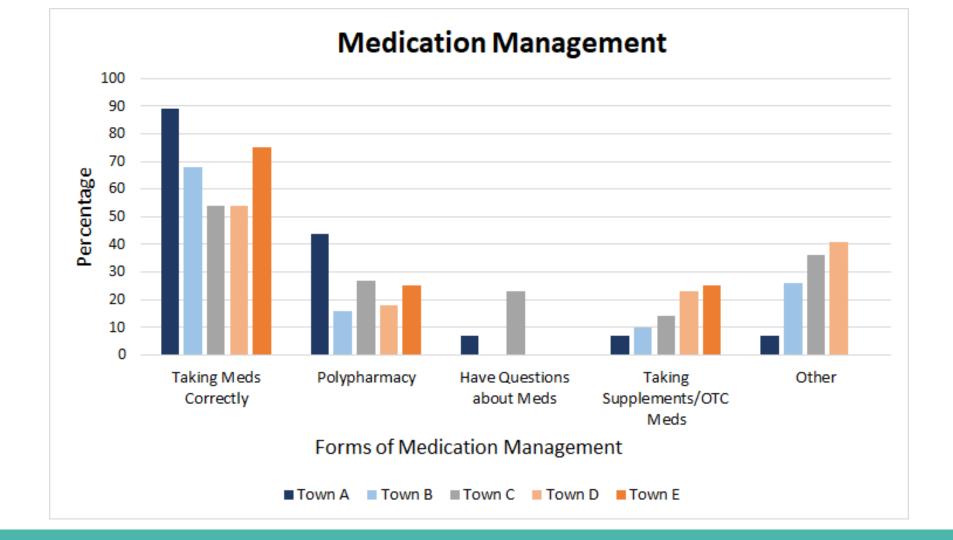


Household Composition



Top Five Health Problems

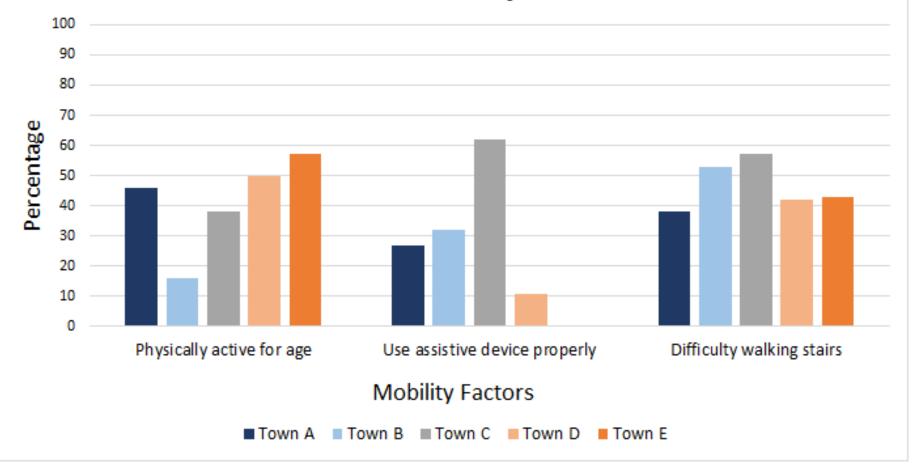
	Town A	Town B	Town C	Town D	Town E
#1	Fatigue/ weakness	Fatigue/ weakness	Frailty	Fatigue/ weakness	Impaired Physical Mobility
#2	Chronic pain	Frequent falls	Impaired Physical Mobility	Frequent falls	Impaired cognitive functioning
#3	Bowel issues	Chronic pain	Self-care/ bodily care deficit	Respiratory difficulties	Frequent falls
#4	Frequent falls	Urinary voiding problems	Frequent falls	Chronic pain	Social Isolation
#5	Respiratory difficulties	Acute pain	Impaired cognitive functioning	Open skin areas	Fatigue/ weakness

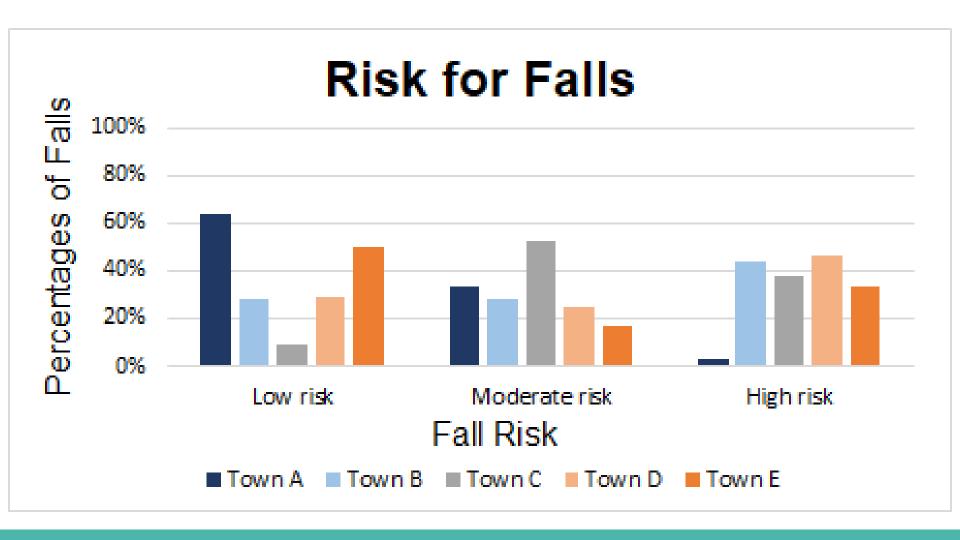


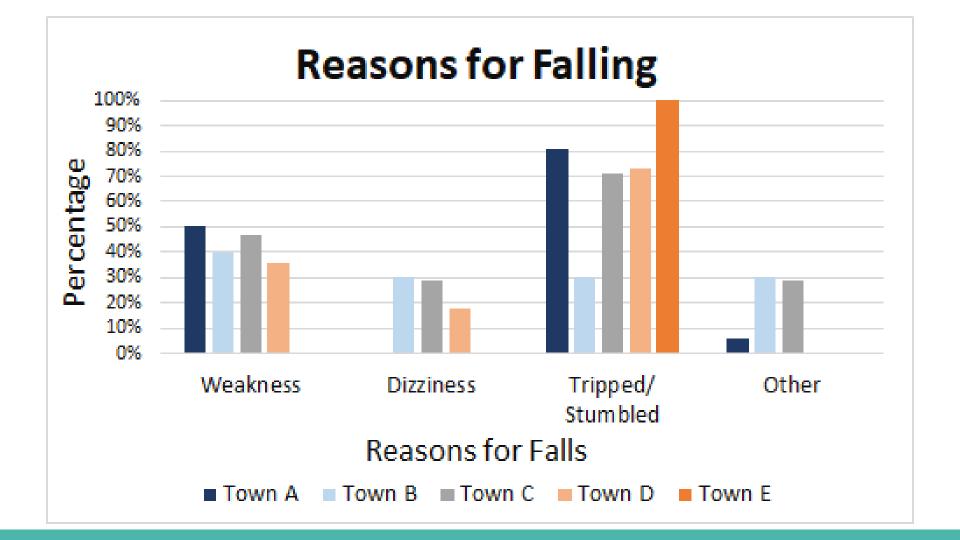
Daily Functioning Moderately Limited by Physical Problems/Symptoms

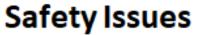


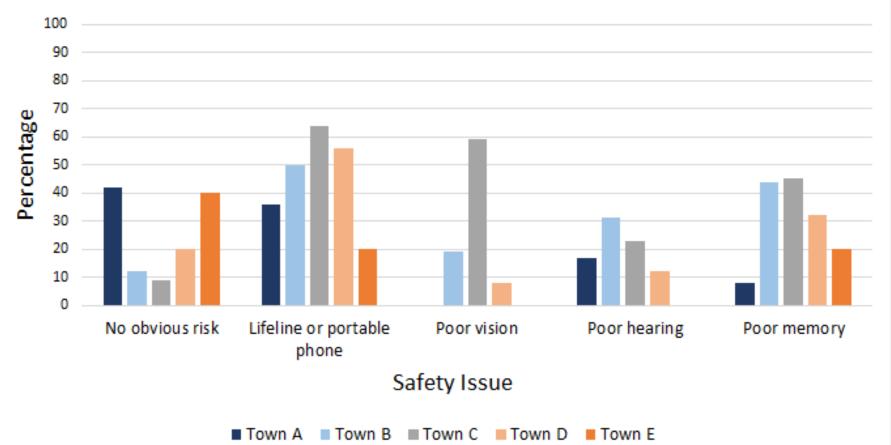


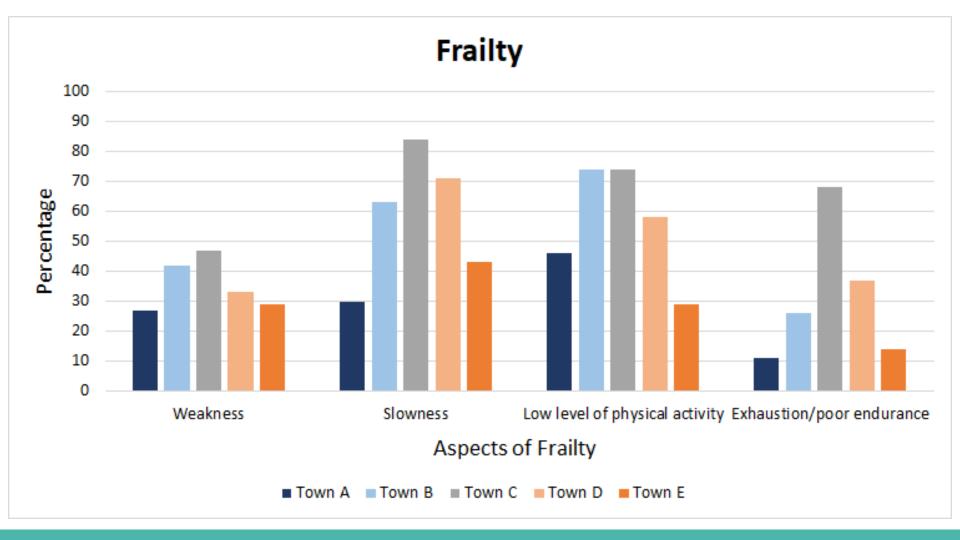










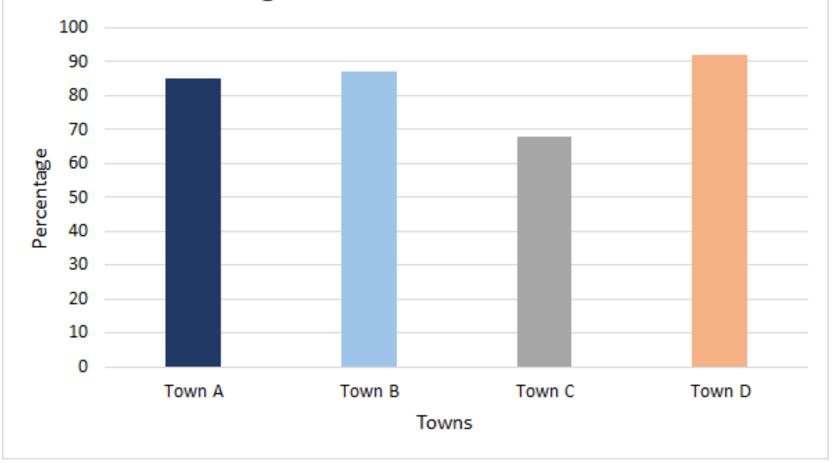


Nursing Interventions and Client Outcomes

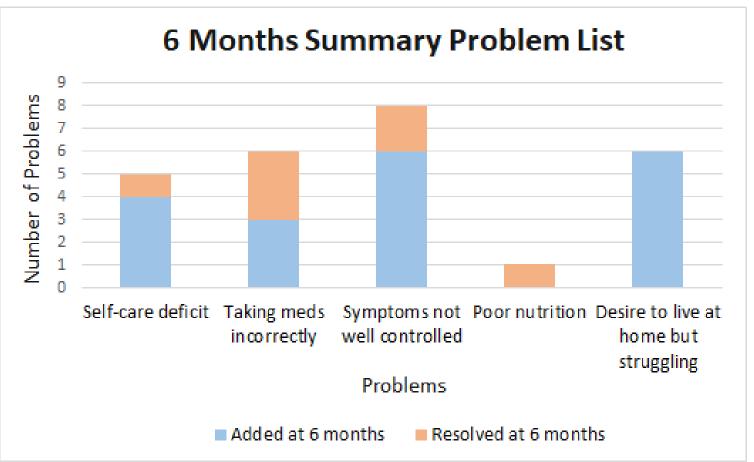
Top Five Health Interventions

	Town A	Town B	Town C	Town D	
#1	Medication education/management	Symptom management	Reassure client in case of emergency	Care clarification w. providers	
#2	Symptom management	Family meeting &/or support	Medication education/ management	Contact PCP	
#3	Obtain durable medical equipment	Medication education/management	Symptom management	Family meeting &/or support	
#4	Educate regarding mobility	Reassure client in case of emergency	Assist in getting help with household tasks	Address falls & safety issues	
#5	Address falls & safety issues	Personal care education	Arrange socialization opportunities	Symptom management	

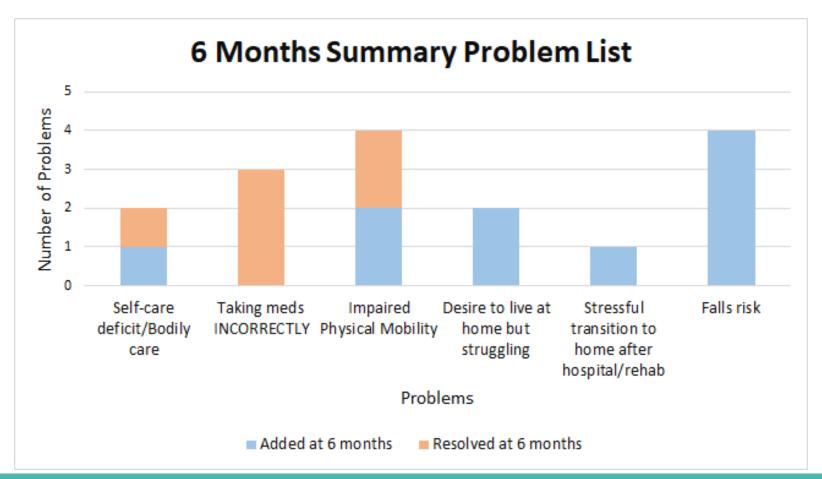
Living Will/DPOAH Document



Town B



Town C



Discharge

Reasons for Discharge	Town A (31)	Town B (1)	Town C (3)	Town D (1)
Services no longer needed	74%	0%	0%	100%
Moved away	10%	100%	50%	0%
Deceased	19%	0%	50%	0%
Services not wanted	0%	0%	0%	0%

Summary

- ➤ The UVCNP serves the frail older adult population of the Upper Valley
 - Above the age of 75
 - Living alone
 - Multiple comorbidities and safety risks
- > Community nurses implement numerous health interventions
 - Goal of resolving or managing client problems
 - Client problems have been improved or resolved
- Analysis of REDCap aggregate data demonstrates the effectiveness of the community nurse

References

Lerner, M. (2016, January 19). New online service targets aging-in-place residents. *The Washington Post*. Retrieved from

https://www.washingtonpost.com/news/where-we-live/wp/2016/01/19/new-online-services-targets-aging-in-place-residents/?utm_term=.06a6b38d0e61

McCullough, D. (2008). Slow medicine. Dartmouth medicine. 32 (3). Retrieved from http://dartmed.dartmouth.edu/spring08/html/grand_rounds.php

REDCap (n.d.) Testimonials. Retrieved from https://projectredcap.org/about/stories/

Upper Valley Community Nursing Project. (2017). *Care, coordination, advocacy*. Retrieved from http://www.uvcnp.org/

Acknowledgements

Laurie Harding, MS, RN

Robert M. Rufsvold, MD

Laleh Talebian, PhD

Community and Parish Nurses of the UVCNP

Professor Shari Goldberg, PhD, RN

Questions?